



WHEN IT COMES
TO QUALITY





+49 173 5778663

available around the clock

WE ARE QUALITAS

QUALITY THROUGH EXPERIENCE

Qualitas Dienstleistungs GmbH was founded in 2002 and has since become a major partner for quality management in the automotive industry. With our headquarters located in Chemnitz, we are at the centre of the traditional automotive industry in Saxony that has seen a continuous growth since the reunification of Germany, regaining its past splendour.

As a special service provider in the field of quality assurance it is our goal to assist our customers in quality matters around the globe.

15 years of competence and experience in the field of quality management have enabled us to respond quickly and flexibly to the needs of our customers. These values have already been successfully applied in other industries as well.

In addition to the inspection and rework of products of various materials, inspection of electronic components, measurements and material testing we support our international customers and their suppliers with their quality planning projects, FMEA and the start of series production.

Testimonials from our customers can be found on our website.

We will gladly also support your company by placing our experienced employees, specialists and technicians at your disposal no matter the size of the project.



By courtesy of AMZ Sachsen – Automotive competence in Saxony.

RESPONSE TIMES



We focus on our economic hotspot, the automotive centre of Saxony, enabling quick response times.

Operations in these key areas can be started within one to three hours upon commissioning, depending on the current order situation. Upon request, we inform you about site-related response times.

For regular operations, a ServicePoint can be established at the premises of the client offering a permanent representation of employees with an on-site test station and workplace. This solution would also allow us to deal quickly and easily with any necessary small or very small orders that come up at short notice.

Core area of operation – up to 3 hrs (depending on travel time)

(Up to 100 km radius around Chemnitz, within Germany*). If free availability has been established and upon written order confirmation by the customer until the commencement of the order.

1. Operation outside our core area – Order commencement possible on the same day (depending on travel time)

(100 to 250 km radius around Chemnitz, within Germany*) If free availability has been established and upon written order confirmation by the customer by 4 p.m.

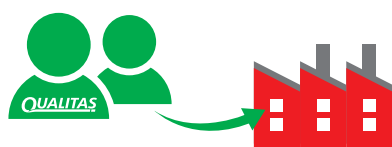
2. Operation outside our core area – Order commencement at the latest on the following day (depending on travel time)

(From 250 km radius around Chemnitz, within Germany*) If free availability has been established and upon written order confirmation by the customer by 4 p.m.



* Response times for assignments abroad upon request.

OUR OPERATIONAL CONCEPT



In-House Inspections

In-House Inspections are the standard case as far as quality assurance is concerned. Qualitas experts visit you or your customer and supplier and provide the commissioned services directly at the production site, in the warehouse or at other places of inspection.

This is a tried and tested approach, especially when it comes to short-notice sorting and rework operations as well as quality walls in production (in the longer term).



SERVICE.POINT *internal*

For regular inspections and rework, we recommend a Service-Point in the immediate vicinity of your production. Qualitas specialists are on-site at agreed core times and in accordance with daily business needs. Short-term changes are possible at any time. Thus, you will not only be able to respond to quality issues and production peaks within the shortest possible time but very small orders can be executed quickly and easily. Electronic standard forms which can be tailored to your needs enable uncomplicated commissioning and evaluation

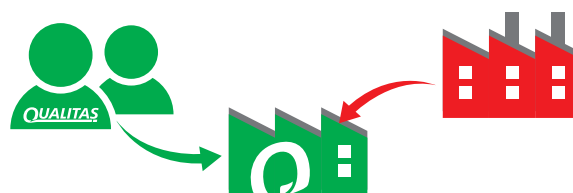
If requested, the ServicePoint can also be integrated into your existing management system.

SERVICE.POINT *external*

If the company lacks capacities, it is also possible to redirect the flow of goods via one of our external test stations. You benefit from this as the customer will only get tested goods.

Upon request we will gladly also provide and/or coordinate any logistics services.

The number of staff can be adapted at short notice to the individual order volume.



QUALITY WITHOUT BORDERS

OUR LOCATIONS

NATIONALLY

The headquarters of Qualitas Dienstleistungs GmbH are located right in the heart of the automotive triangle of Leipzig - Zwickau - Dresden.

We provide our services throughout Germany and on a global scale (either directly or via the Qualitas network) primarily, however, in the conurbations of Saxony, Thuringia, Bavaria, Berlin and Mecklenburg-Western Pomerania.





Qualitas network

Chemnitz,
Germany

QUALITAS
...when it comes to quality.

qualitas-gmbh.de

Louny,
Czech Republic

QUALITAS Q
Qualitas Control s.r.o.

qualitas-control.cz

Poznan,
Polen

Pol-Kontrol
Sp. z o.o.

pol-kontrol.eu

Curitiba,
Brazil

PRO-Q
Serviços Automotivos Ltda.

pro-q.com.br

INTERNATIONALLY

Our network provides access to our global quality services. It is our aim to make our well-known services available to the customers of the individual partners and to provide additional services globally.

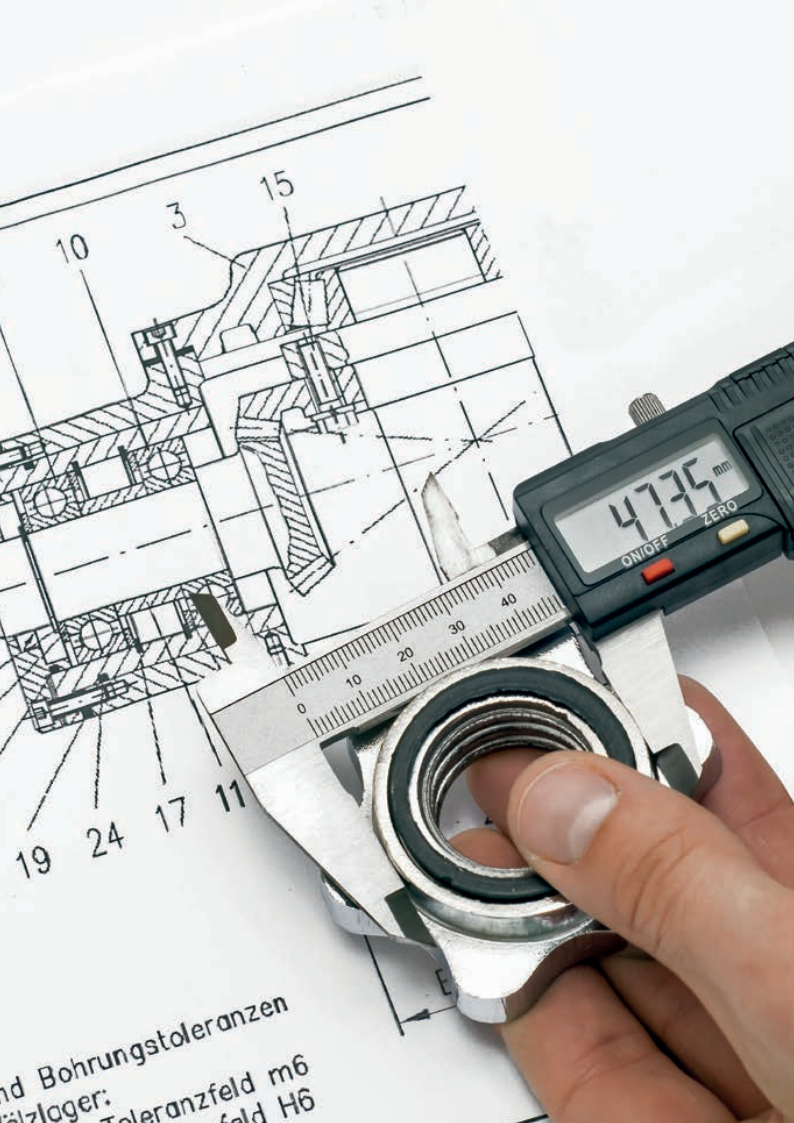
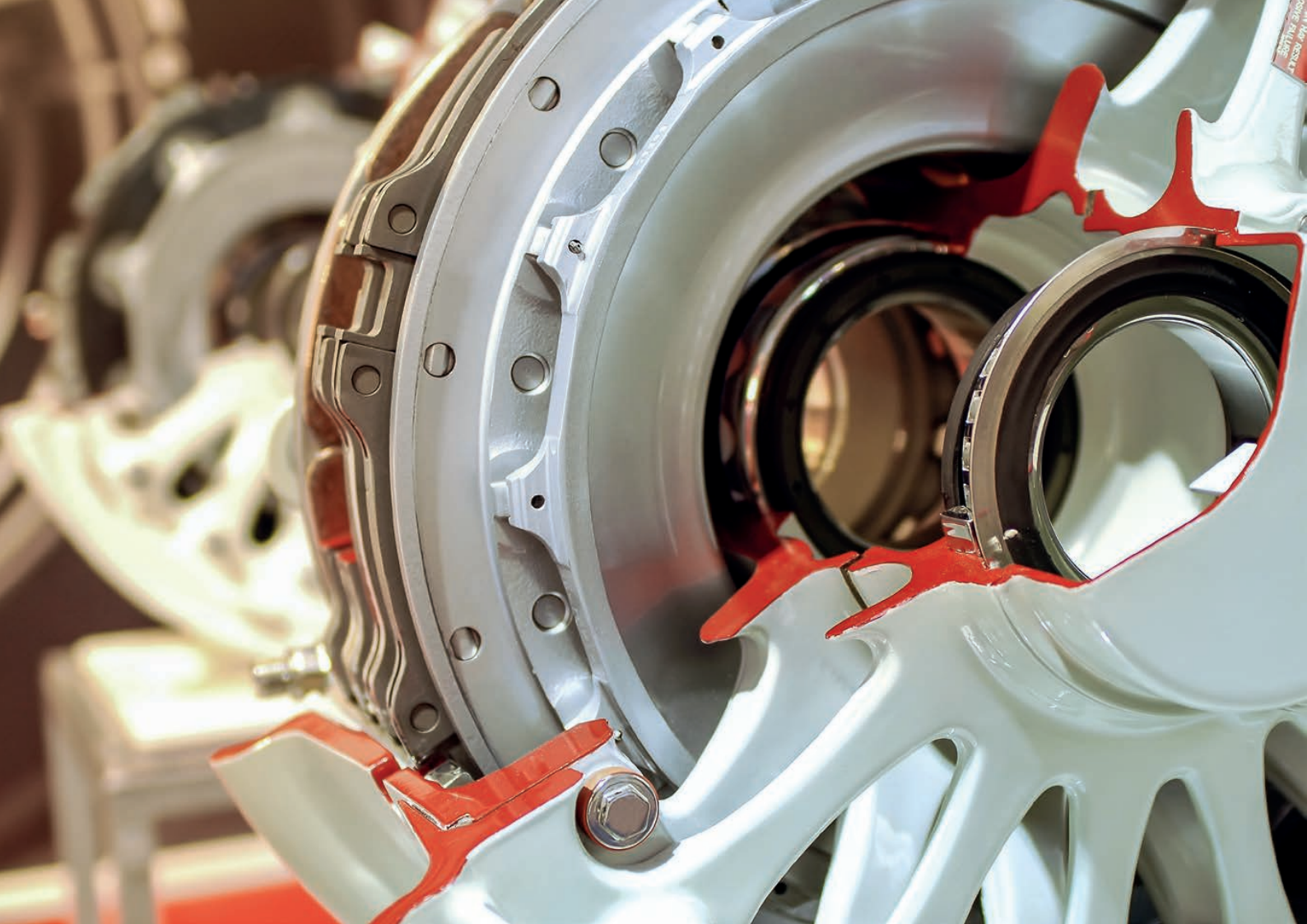
Your branches abroad are thus enabled to greatly benefit from the experience and skills of our international partners.

The required information can be made available in a number of different languages and provided to the parties involved. The resources will always be adjusted to the needs of the individual projects.

Benefit from positive synergies through:

- Local contacts (direct communication in the local language)
- International coordination of assignments
- Import, export and logistics support
- Transfer of quality know-how
- Cross-border task forces/rapid-response teams at the premises of the suppliers or customers
- Potential savings with regards to financial transaction costs

All assignments may be synchronized with other locations worldwide by a supervisor.



EVERYTHING UNDER ONE ROOF

FAST, FLEXIBLE, STRAIGHTFORWARD, VERSATILE

Qualitas services can be provided at short notice subject to availability. If the number of staff within an ongoing operation needs to be changed or if it is necessary to cover production

peaks, our team can react to these demands easily and quickly upon your prompt call.

Staff qualification

Our team primarily consists of skilled workers from industry and trade. In-depth work experience and a more than basic understanding of quality and flexibility are prerequisites.

Orders are executed by German-speaking personnel. Some of our staff have additional foreign language skills, such as English, Russian, Polish, Czech or Portuguese.

Supervisors, technicians, specialists

Besides the relevant certificates our specialists can also draw on experience from various projects.

Training, qualifications

Thanks to regular training courses and targeted qualifications, our employees are highly qualified.

OUR SERVICES AT A GLANCE

FROM INITIAL SAMPLING THROUGH TO SERIES PRODUCTION

You can rely on the know-how of our experienced staff for short-term operations in production, installation and warehousing:

Inspections and controls

- Incoming and outgoing inspections of all kinds
- Visual inspections incl. the use of a display unit and microscope
- Surface inspections
- Measurements (callipers, dial gauges etc.)
- Gauge inspections
- Quality Wall, CSL I & CSL II

Rework

- Separating, grinding, cutting
- Welding
- Moulding
- Varnishing
- Repairs

Production input

- Assembly/installation
- Inventory
- Extended workbench

Measurements

Our measurement engineers perform measurements during production for you, such as

- 3-D coordinate measurements
- First sample tests
- Measuring equipment capability tests
- Process capability analyses

Depending on your needs, you will have access to the qualification levels of operator and programmer with the following systems, for example:

Measuring machines Carl Zeiss, Hexagon Metrology, Faro ...

Software Calypso, HOLON, Poly Works ...



For specific project-related requirements as to quality management we gladly provide support by our qualified personnel.

Project activities in quality management

- Process control
- Quality planning
- Process optimization and FMEA
- Factory relocations
- ISO 9001 management systems
- CCC (China Compulsory Certification)
- Training courses
- Courses
- Analyses and evaluations (Q-STAT; Q-DAS)
- Material testing (UT, PT, MT)
- IMDS support
- Special tests

Resident Engineer

The Resident Engineer acts as the link between you and your customers or suppliers in Germany and abroad. This person is capable of independently assessing the situation on-site and suggesting and taking necessary action. You will thus get the necessary information and solutions quickly and cost-effectively.

RESULTS

Test results are provided in a clear way by means of our daily job report. You will immediately be informed on any potential causes of fault found during an inspection.

Your documents and inspection charts can be integrated at any time into the inspection and rework operations.

Qualitas Customer report 4.0

All basic information of your job at a glance

- Information on a daily basis as standard, conventionally as a continuous report in pdf format or through our newly designed online report
- Upon request in English or bilingually in English and German
- Information by sum and in detail on the number of pieces controlled and working hours.
- Clear fault analysis
- Traceability of testing, sorting and rework operations
- Inspection chart
- Internal daily documentation
- Inspection documents and operating instructions.



QUALITAS

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Member of RKW Sachsen e. V.

AMZ Sachsen Working Group



sorting · testing · rework · inspections
quality assistance · engineers & more

